

BUSINESS ADVISORY CENTRES (BACs)

BACs support Micro and Small Enterprises (MSEs) as follows;

- Provide an enabling environment for MSE development and growth.
- Deepen the development of an enterprise culture.
- Provide high quality **Business Development Services (BDS)**.

The Example of BDS

- Provision of business advisory and counseling services.
- Facilitation of access to credit.
- Promotion of group formation and strengthening of business and sector associations.
- Skills development and management training.

New BDS

Corporate Diagnosis and **KAIZEN** methods were introduced by Japan International Corporation Agency (JICA) in 2012.

KAIZEN is a Japanese term that means continuous improvement and it is based on making little changes on a regular basis to **improve productivity, quality and safety with minimum investment**.

NBSSI provides assistance through Corporate Diagnosis/KAIZEN activities to address the challenges, enhance the strengths of MSEs and continuously **follow up** to ensure improvement in their product quality and productivity.



ABOUT NBSSI

NBSSI was established by the Government of Ghana by Act 434 of 1981 to be the apex body mandated to promote the development and growth of Micro and Small Enterprises (MSEs) nationwide.

NBSSI has its Head Office in Accra, and Regional Secretariats comprising a Credit Unit and Business Advisory Centres (BACs). The Board has BACs in 170 districts as well as the 10 Regional Capitals of the country.

VISION

To be the focal government agency dedicated to the promotion, growth and development of the SME sector towards employment generation and wealth creation.

MISSION

To assist in the identification, development and sustainable improvement of a competitive SME sector, through the provision of innovative business development services and access to financial services to maintain and strengthen the nation's economy.

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KAIZEN RELATED BUSINESS DEVELOPMENT SERVICES



NATIONAL BOARD FOR SMALL SCALE INDUSTRIES